



sunu
kalpeh
***323#**

HOW TO USE QODOO

Dial *323#

How To Register

1. Go to any Authorized Qodoo Agent outlet
2. Complete a registration form
3. Give Agent an original accepted photo ID
4. Give Agent your deposit ⁽¹⁾
5. You will receive a confirmation SMS with instructions on how to proceed

How To Active Account

1. Dial *323# to access Qodoo menu and select "Activation"
2. Select "Generate Activation Code"
3. Enter ID number ⁽²⁾
4. An activation code will be sent to your mobile via SMS
5. Re-dial *323# and select "Enter Activation Code"
6. Enter the activation code you received via SMS
7. Choose and confirm a 4-digit secret PIN.
This will be the transaction PIN for all future transactions on your Qodoo account

How To Send Money

1. Select "Send Money" from the Qodoo Menu
2. Enter receiver mobile number
3. Enter amount you wish to send
4. Confirm recipient name and number
5. Submit request

How To Cash-In

1. Go to any Authorized Qodoo Agent outlet
2. Confirm the Agent has sufficient e-money for your transaction
3. Give Agent your original photo ID and the cash
4. You will receive a confirmation SMS with your transaction details

How To Buy Credit

1. Select "Buy Credit" from the Qodoo menu
2. Enter mobile number of recipient
3. Enter amount you wish to buy
4. Enter your transaction PIN
5. Confirm recipient's name and amount and submit request
6. Recipient will receive a confirmation SMS with your transaction details

How To Buy QPower

- A. Register a meter ⁽³⁾
1. Select "QPower" from Qodoo menu
 2. Select "Register Meter"
 3. Enter meter number
 4. Enter your transaction PIN
 5. Confirm meter number and landlord's name and submit request

B. Buy QPower

1. Select "QPower" from Qodoo menu
2. Select "Buy QPower"
3. Select desired meter
4. Enter amount
5. Enter your transaction PIN
6. Confirm meter number and amount
7. You will receive a confirmation SMS with your cash power token and other details

How To Cash-Out

1. Go to any Authorized Qodoo Agent outlet
2. Confirm the Agent has sufficient cash for your transaction
3. Select "Cash Out" from the Qodoo menu
4. Enter amount you wish to cash out
5. Enter your transaction PIN
6. A One Time Password (OTP) will be sent to your mobile via SMS
7. Give Agent your original photo ID and the One Time Password code you received
8. Agent will process and give you your cash

Note:
1. Minimum deposit is 100
2. ID Number should be the one on the photo ID used to register your Qodoo account
3. Number should be entered exactly as it is on the ID including special characters if any
4. You can register up to 5 meters. Funding your Qodoo menu and 3 meters by calling Qodoo Customer Care on 020